

Arc Innovations

Arc Innovations
Jade Technologies

Arc Innovations - a wholly owned subsidiary of Meridian, New Zealand's largest electricity generator - provides over 130,000 smart meters and more than five million meter reads to energy companies across Australasia. With Jade, they've made smart metering even smarter.

Challenge

How to make smart metering even smarter

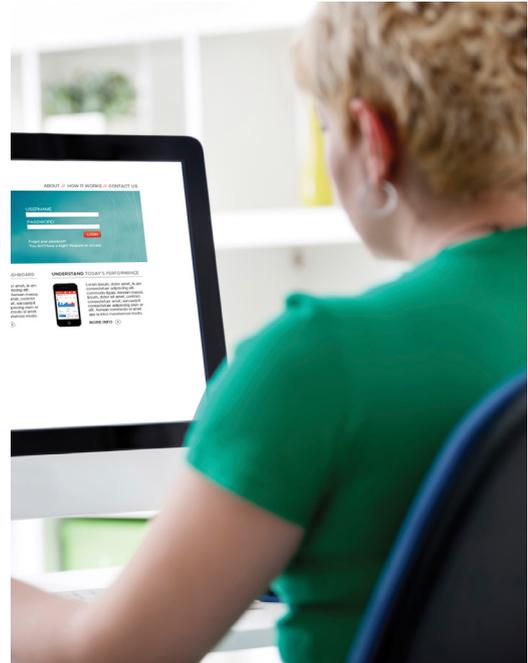
Arc Innovations wanted a new edge. They partnered with Jade to investigate how their smart metering offerings could be improved to help customers save even more money.

Solution

JOOB Mobile Framework

Jade conducted a series of stakeholder workshops to find insights that would shape a better end-user experience.

Starting with a definition of Arc's target market, Jade's team mapped the user experience journey, determined the right functions for a new mobile application, and got down to work with agile methodologies.



Customer

Arc Innovations

Services

-  Digital Strategy
-  User Experience Design
-  Software Development
-  Managed Services

The new solution, built on the JOOB Mobile Framework, comprises an HTML5 web site and native iPhone application. Users monitor and analyze electricity usage through an intuitive user interface.

Jade's customer focus and best-practice user experience design ensured the solution addressed customer requirements and expectations of performance.

Benefits

Smart development

Jade's integrated design and delivery process ensured Arc Innovations delivered a smart mobile-ready metering service.

Householders can use see on any device exactly to see how much electricity they're using. An intuitive interface makes it easy for people to decide how they can reduce electricity consumption and save money.

Consumers view their electricity consumption in near real-time, anywhere on any device, using the Jade Digital Platform.

"Jade is an exceptional partner. The knowledge and experience of the Jade team and the reliability and sophistication of the Jade Digital Platform helped us to deliver an even smarter metering service," said Dale Alloway, CEO Arc Innovations. "The new mobile and web application is exactly what our customers and their customers have been looking for - an informative, and interactive way to make a real difference to their energy usage and costs. This is a solution today to provide insight into the energy requirements of tomorrow."



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Dale Alloway, CEO Arc Innovations

About Jade

Since 1978, Jade has been working with leading companies around the world to solve complex business problems through the design and delivery of innovative software solutions. Our expert, passionate people develop high performance enterprise solutions, create engaging customer experiences through digital strategy and design, as well as develop advanced technology platforms used by thousands of companies globally.

Offices are located in New Zealand, Australia, USA, UK and the United Arab Emirates and our clients include companies in financial services, telecommunications, utilities, retail and specialist logistics.

For more information, visit us at www.jadeworld.com.